



## **Singapore Insurance Brokers' Association**

(Registrar of Societies Registration number: S73SS0013L)

9 Temasek Boulevard, #14-01/02/03  
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Website: [www.siba.sg](http://www.siba.sg)

### **SINGAPORE INSURANCE BROKERS' ASSOCIATION ANNUAL GENERAL MEETING 2026-2027**

Over the past year, SIBA has continued to strengthen its role as the collective voice of Singapore's general insurance broking community. Our ambition remains clear — to build a more connected, collaborative and future-ready broking community, while ensuring that brokers continue to play a relevant and valued role within the wider insurance ecosystem.

Our work has centred on three priorities: **attracting and developing talent, raising professional standards, and strengthening industry collaboration**. These priorities have guided the Council's initiatives and partnerships throughout the year.

#### **Building the Next Generation of Brokers**

A key focus has been raising awareness of insurance broking as a profession and attracting the next generation of talent into our industry.

Our collaboration with the Singapore College of Insurance (SCI) on the five-part "The Role of a Broker" mini-series is an important part of this effort. The series aims to tell the story of broking in a simple and relatable way — what brokers actually do, the value they bring to clients, and the critical role they play within the wider insurance ecosystem.

The launch of SIBA's LinkedIn presence further supports this effort by giving the association a platform to share our activities, engage the wider insurance community and, importantly, reach talent beyond those already working within the industry.

#### **Professional Development**

SCI continues to be an important partner to SIBA in supporting the professional and talent development needs of our broking community. Through its broad range of courses, workshops and industry initiatives, our members have access to relevant learning and development opportunities throughout their careers.

SIBA also recognises the importance of providing members with choice and exposure to different perspectives. Initial discussions have therefore been held with other professional providers to explore additional and complementary resources that may be made available to members.

### **Strengthening Industry Collaboration**

SIBA has continued to engage actively with industry stakeholders on matters affecting brokers and the wider insurance market.

Our regular dialogues with GIA have provided a constructive platform for insurers and intermediaries to discuss practical market issues, improve communication and work towards greater alignment on market practices. This has included agreement to establish a sub-committee to focus specifically on credit-related matters.

SIBA has also continued to support relevant wider industry initiatives, including the ICCSC Trust Index, while creating opportunities for members to engage with organisations and stakeholders beyond the traditional insurance community.

Collectively, these initiatives reflect SIBA's role in **bringing the broking community together, developing our people, creating practical value for members and ensuring the voice of brokers continues to be heard.**

### **Acknowledgement of the 2024–2026 Council**

The progress made during the term has only been possible through the collective commitment of the Council, Secretariat, members and industry partners.

SIBA extends its appreciation to the members of the 2024–2026 Council for the time, experience and energy they have contributed to the association and the wider broking community.

| s/n | Office    | Name of Office bearer | Company                        |
|-----|-----------|-----------------------|--------------------------------|
| 1   | President | Ms Ng Leng Leng       | Arthur J Gallagher (S) Pte Ltd |

|    |                    |                                                                                     |                                                                        |
|----|--------------------|-------------------------------------------------------------------------------------|------------------------------------------------------------------------|
|    |                    |                                                                                     | (till Jan 2026)                                                        |
| 2  | Vice president     | Ms Quek Chung Cheng                                                                 | Howden Insurance Brokers (S) Pte Ltd                                   |
| 3  | Hon Treasurer      | Ms Josephine Ng                                                                     | Galaxy Insurance Consultants(a Pte Ltd                                 |
| 4  | Hon Secretary      | Mr Sam Tai                                                                          | Newstate Stenhouse (S) Pte Ltd                                         |
| 5  | Councilor 1        | Mr Andrew Minnitt<br>(resigned on 24 April 2026)                                    | Aon Singapore Pte Ltd                                                  |
| 6  | Councilor 2        | Mr Kelvin Toh                                                                       | Times Insurance Brokers Pte Ltd                                        |
| 7  | Councilor 3        | Mr Deven Lim                                                                        | Lockton Companies (S) Pte Ltd                                          |
| 8  | Councilor 4        | Mr Michael Chew                                                                     | Bolttech Insurance Brokers Pte Ltd                                     |
| 9  | Councilor 5        | Ms Rawinder Kaur                                                                    | Kyoritsu Insurance Brokers (S) Pte Ltd                                 |
| 10 | Councilor 5        | Ms Lee Pit Wen<br>(resigned on Aug 2025)<br>Mr. Andrew Toh<br>(joined in July 2026) | Marsh (Singapore) Pte Ltd                                              |
| 11 | Co-opted councilor | Ms Christina Lau                                                                    | Willis Towers Watson Brokers (S) Pte Ltd                               |
| 12 | Hon Auditor        | Ms Lim Hsin Hui                                                                     | (Appointed 1 year term 2025 to 2026):<br>Lockton Companies (S) Pte Ltd |

### Key Activities During the Year

The following highlights some of the key initiatives and engagements undertaken by SIBA during the reporting period.

| S/N | Date                  | Activities                                                                                | Remarks                                                                                                                                                                                                                     |
|-----|-----------------------|-------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1   | October 25 to present | Collaboration with SCI on the production of 5 parts mini-series on “The Role of A Broker” | Aim is to increase public awareness and visibility of GI broker as a profession and critical roles in insurance ecosystem.<br><br>Episode 1 was launched on 15July 2026.<br><br>Episode 5 was launched on 9 September 2026. |
| 2   | July 2025             | Continue with funding support towards ICCSC Trust Index Survey Project Wave 2             |                                                                                                                                                                                                                             |

|   |                              |                                                                                                                                                                                                            |                                                                                                                                                 |
|---|------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------|
| 3 | -19 July 2025<br>-3 Feb 2026 | SIBA and GIA Dialogue to identify and resolve insurance and intermediaries related issues for better and effective communication and agreement on market standards.                                        | Agreement reached to form a sub-committee to focus on alignment of credit related matters                                                       |
| 4 | 28 August 2025               | SIBA 53rd annual general meeting was duly conducted and co-opted Ms Christine Lau from WTW as council member for the term 2025 to 2026.                                                                    |                                                                                                                                                 |
| 5 | 4 Nov 2025                   | SIBA president, vice president and secretariat met with ANZIIF representatives in Singapore to explore potential collaboration for professional continuing education.                                      | Discussions are underway in relation to having access to training materials which can strengthen the education/ training for SIBA members in SG |
| 6 | 8 Jan 2026                   | Invited SCI Ms Shalini CEO to share on the Talent Development initiatives and support for GI broking                                                                                                       | SIBA members continue to receive update on SCI courses and workshops relevant to GI broking                                                     |
| 7 | 21 Jan 2026                  | SIBA LinkedIn account was installed and to schedule regular postings regarding the association's activities and events to inform and engage online account holders.                                        | Social Media presence will widen the outreach to talents who are not currently in the industry.                                                 |
| 8 | 6 May 2026                   | SIBA council held meeting with SGH representatives who shared information regarding an Overview of the Health clusters, SingHealth organization, Patient Liaison Services and access to Public healthcare. | Sharing session with SGH representatives conducted on 16 July 2026                                                                              |

## Looking Ahead

SIBA enters its next chapter with a strong foundation and a clear purpose. Attracting and developing talent, maintaining high professional standards and building stronger

connections across the industry will continue to be important as the broking profession responds to changing client needs and an increasingly complex risk environment.

The strength of an association comes from the participation of its members. SIBA therefore encourages members to continue sharing their ideas and expertise, participating in our activities and contributing through our subcommittees. We also welcome members who are interested in taking a more active role to consider serving on the SIBA Council.

I hand over to the next Council with confidence in the foundations that have been built and with the hope that they will bring new ideas, fresh energy and their own vision for SIBA.

**Follow our journey. Shape the future of broking with us**

**Yours sincerely,**

A handwritten signature in blue ink, appearing to read 'Ng Leng Leng', with a stylized flourish at the end.

**NG LENG LENG**

**President**

**For and on behalf of SIBA Council**